



Stark Consulting Group

To: Jim Peduto and Dave Frank  
ISSA CIMS Registrars

Dear Gentlemen,

I have completed my assessment of the University of Georgia Green Corridor in Athens, Georgia for the ISSA CIMS Certification and can now offer you my final observations.

In respect to compliance with all of the necessary written documentation as well as on site interviews and observations the University has met all of the criteria required to receive the ISSA CIMS Certification.

In addition they have more than met the 85% of the "Should" criteria to be recommended for ISSA CIMS Certification with honors.

I would like to point out particular strengths that I observed during the process:

- Top level leadership that allowed them the opportunity to embark on the CIMS and Green Cleaning journey and to be there to support them when needed.
- Kimberly Thomas has exceptional leadership skills.
- Their absolute refusal to give up as we struggled with the documentation to the very end. This kind of commitment spreads through the department.
- Exceptional pride among their CIMS team toward the University and to the goal of making the University of Georgia one of the best of the best.
- Passion for what they are doing, this was evident as I saw tears in the room of young and old, men and women as I announced that I was recommending them for certification with honors.
- A strong relationship with their local distributor owners John and Jim Chittom who are very committed to helping them achieve their goals. I think I spotted a tear or two in John's eyes as well.
- Customers that communicate well their staff and appreciate their efforts.

I would be remiss if I didn't give Kudos' to what I believe are Cutting Edge programs they have implemented.

- Their Green program reducing from over 300 chemicals to just three.
- The way they have marketed their green program to the University.
- The use of Compuclean to gather and analyze data.
- All of their training programs are well thought out, detailed and professionally administered.
- **In my opinion the one program that truly stands out as unique is their academy. Two weeks of intensified training prior to ever being assigned to a work unit. This is telling everyone that a custodial position is a "Skilled" and "Important" position. The best program I had seen previously was one week prior to be assigned. This is a fabulous training and morale building tool and I applaud them for this program.**

Therefore it is my honor to be able to recommend **University of Georgia Green Corridor** for ISSA CIMS Certification **WITH HONORS!**

Sincerely,

Bruce L. Stark  
President Stark Consulting Group  
ISSA CIMS Assessor

Cc Dan Wagner ISSA  
Cc Kimberly Thomas, University of Georgia